

Frequently Asked Questions

Q1. How can I participate in the DBS/POSB Entertainment Cards Promotion?

It's really easy! There is no registration required. Simply make the Qualified Spend on your DBS/POSB Credit/Debit Card(s) ("DBS/POSB Card") on 13, 14 and 15 November 2024.

Q2. How much cashback am I able to receive?

Each Cardmember will be awarded with 15% cashback on purchases made on Ticketmaster Singapore (<https://ticketmaster.sg/>) on 13, 14 and 15 November 2024, capped at S\$100 per Cardmember.

Q3. What is considered a Qualified Spend?

Qualified Spend refers to purchases on Ticketmaster Singapore (<https://ticketmaster.sg/>) in local or foreign currency charged to DBS/POSB Cards on 13, 14 and 15 November 2024 and posted within 7 days of the transaction date.

Q4. Are all shows and events on Ticketmaster eligible for the 15% cashback?

Yes, all shows and events sold on Ticketmaster Singapore (<https://ticketmaster.sg/>) are eligible for the 15% cashback.

Q5. Will purchases made on Ticketmaster on days other than during 13, 14 and 15 November 2024 qualify for the 15% cashback?

No, this promotion is only available for a limited time. So only purchases made on 13, 14 and 15 November are eligible.

Q6. Can I accumulate Qualified Spend across multiple DBS/POSB Cards?

Yes! You can accumulate the Qualified Spend across your DBS/POSB Cards. The Qualified Spend incurred by a Supplementary Cardmember will be accrued to the Principal Cardmember too.

Q7. How will the cashback be awarded?

The Cashback amount will be credited to the Qualified Cardmember's active Credit or Debit Card that made the highest spend at Ticketmaster Singapore on 13, 14 and 15 November 2024. The Cashback amount will be credited within 60 days after the promotion period.