



Live more,
Bank less

HomeTeamNS-Passion-POSB Debit Card - Frequently Asked Questions

Q: Can I apply for a new HomeTeamNS-Passion-POSB Debit Card?

Applications for HomeTeamNS-Passion-POSB Debit Card have ceased. The HomeTeamNS privileges linked to this card will be discontinued on 30 April 2024.

Q: Will I be receiving a renewal HomeTeamNS-Passion-POSB Debit Card?

Renewal cards for HomeTeamNS-Passion-POSB Debit Card will cease from 1 August 2024.

Subsequently, you may continue to use other POSB/DBS debit cards that you hold with us (if any).

If you wish to apply for another DBS/POSB Debit Card(s), you may apply via Digibank or visit go.dbs.com/sg-debitcard

Q: What happens to my HomeTeamNS\$ earned on my existing Card?

Any balance HomeTeamNS\$ will be credited to your linked account by 31 May 2024.

Q: Can I continue to use my existing HomeTeamNS-Passion-POSB Debit Card?

Yes, you can continue to use your HomeTeamNS-Passion-POSB Debit Card till Card's expiry date. Upon expiry, no renewal card will be sent.

If you wish to apply for another DBS/POSB Debit Card(s), you may apply via Digibank or visit go.dbs.com/sg-debitcard

Q: I am an existing HomeTeamNS-Passion-POSB Debit Card Cardmember, can I get a card replacement (due to loss, damaged, etc)?

Yes, you can still get a card replacement before 1 August 2024.

Q: My HomeTeamNS-Passion-POSB Debit Card has ATM linkage to my DBS/POSB Current/Savings Account(s), can I continue to make ATM withdrawals?

You can continue to make ATM withdrawals on your Card till Card's expiry. If you wish to change the account linkage on your card, you can visit go.dbs.com/sg-link-card-account

Q: I have my HomeTeamNS-Passion-POSB Debit Card on EZ-Reload and/or have a Ez-link balance on my Card, how do I get a refund?

If you have your Card on Ez-Reload you can visit any TransitLink Ticket Office and present your card to terminate EZ-Reload for refund.

If you have an EZ-link balance on your HomeTeamNS-Passion-POSB Debit Card, you can Visit any TransitLink Ticket Office and present your card for refund.

Q: I have questions relating to my HomeTeamNS membership.

For any HomeTeamNS membership related enquiries, you may submit it via <https://www.hometeamns.sg/feedback/>. If you still hold an existing HomeTeamNS membership, you can continue to enjoy HomeTeamNS privileges by downloading the HomeTeamNS Mobile App at <https://www.hometeamns.sg/mobile-app/>, to gain access to your HomeTeamNS digital membership card and enjoy privileges on the go.