# CNY Spend & Redeem 2016 Promotion ("CNY Promotion") Terms and Conditions

Participation in the Promotion constitutes acceptance of these Terms and Conditions.

# **Qualifying period**

DBS/POSB Credit or Debit Cardmembers ("Cardmembers", each a "Cardmember") will get to receive a guaranteed prize (each a "Gift" and collectively, the "Gifts") from 8 January, 10am – 22 February 2016, 11.59pm ("Eligible Period"), subject to a minimum spend of \$\$168 in a single transaction ("Total Account Spend") charged to the DBS/POSB Credit or Debit Card ("Card") during the Eligible Period.

# How to participate

- 2. To qualify for the Gift redemption, Cardmembers will have to spend a minimum amount of S\$168 in a single receipt ("Qualifying Spend") and proceed to DBS Lifestyle app's CNY Spend & Redeem to redeem the Gift. Cardmembers must key in their Full Name, NRIC/Passport Number, 15/16 digit DBS/POSB Credit/Debit card number and amount spent into the registration form.
- 3. Only one (1) receipt is valid for registration. Combination of charge slips will be disqualified from the CNY Promotion. Cardmembers must register within 2 calendar days from date of spend (i.e. Cardmembers who spent on 8 February, must register by 9 February 2016). The last day for Cardmembers to register their participation will be on 22 February 2016 at 2359 hours. After registration, Cardmember will 'Open a Fortune Cookie' and be entitled to choose one of the Gifts available in the respective tier.
- 4. Limited to one spin per Cardmember per day and it is available for the first 688 redemptions daily.

### **Qualifying Spend**

- 5. The Qualifying Spend is based on local retail and online transactions made during the eligible period.
- 6. Spending for the following are NOT eligible: NETS transactions, phone purchase, school fees, payment of funds to prepaid account (i.e., EZ-link transactions, TransitLink transactions etc.), bill payment (i.e. telecommunications, utilities, town council, insurance, CPF, IRAS, LTA, DBS iBanking, etc), payment to financial institutions (including banks and securities/brokerage firms), purchase of gift vouchers, balance transfers, cash advance, fuel, My Preferred Payment Plan, and any fees and charges (including annual fees, interest charges, cheque processing fees, administrative fees, cash advance fees, finance charges and/or late payment charges and other miscellaneous fees and charges) which are posted during the respective promotion periods. Instalment payment plan ("IPP") transactions must be charged to a Card and will qualify based on the full retail value of the IPP on the retail charge slip.

7. For non-Singapore dollar Qualifying Spend charged to the registered Card, the transaction amount posted in the Cardholder's registered card account (which is inclusive of the exchange rate conversion and commission, if any) will be considered as the amount of the Qualifying Spend for the purpose of the minimum spend criteria for the CNY Promotion.

### Spend & Redeem Gifts

- 8. Cardmembers stand to redeem one of the Gifts listed below; awarding of the Gifts is at the sole discretion of DBS/POSB:
  - i. S\$5 Watsons Voucher
  - ii. S\$50 Peach Garden Dining Voucher
  - iii. S\$50 Shangri-La Hotel Singapore Dining voucher
  - iv. S\$50 Park Hotel Group Dining Voucher
  - v. S\$5 Crystal Jade Dining Voucher
  - vi. S\$50 Crystal Jade Dining Voucher
  - vii. S\$5 Bee Cheng Hiang Voucher
  - viii. S\$5 iTunes Code
  - ix. Skylight Abalone Superior Stock (Worth S\$5)
  - x. Skylight Abalone Gift Set (includes one can of Otaru Boutique Abalone and one can of Bottled Golden Hashima; worth \$\$62)
  - xi. S\$50 GrabTaxi (GrabPay) Cash Rebate
  - xii. Return Air Tickets on Air Asia (in the form of 100,000 Big Points)
  - xiii. Return Air Tickets on Air Asia (in the form of 200,000 Big Points)
  - xiv. \$\$8,888 Cash Rebate
  - xv. S\$88 Cash Rebate
- 9. Redemption details for items (i)-(iv) stated in Clause (8) can be redeemed at the participating merchant outlets and redemption process is as indicated below:
  - To redeem the voucher, Cardmembers must access their saved coupon via the DBS Lifestyle app
  - Click "When redeem in store" when they are in the store and ready to redeem their voucher
  - Merchant will verify the voucher via the DBS Lifestyle app and administer the redemption (merchant to scan QR code / barcode)
- 10. Redemption details for items (v)-(vi) stated in Clause (8) can be redeemed at the 17 participating Crystal Jade La Mian Xiao Long Bao / Jiangnan and Kitchen outlets listed below and redemption process is as follows:
  - To redeem the voucher, Cardmembers must access their saved coupon via the DBS Lifestyle app
  - Click "When redeem in store" when they are in the store and ready to redeem their voucher
  - Merchant will verify the voucher via the DBS Lifestyle app and administer the redemption (merchant to scan QR code)

Participating Crystal Jade La Mian Xiao Long Bao / Jiangnan and Kitchen outlets include:

- Crystal Jade Kitchen, Woodlands Square, Causeway Point, #05-10, Singapore 738099
- ii. Crystal Jade Kitchen, 3155 Commonwealth Avenue West, The Clementi Mall, #03-54, Singapore 310470
- Crystal Jade Kitchen, 1 Kim Seng Promenade, Great World City, #03-30,
   Singapore 237994
- iv. Crystal Jade Kitchen, No. 2 Lor Mambong, Holland Village, Singapore 277671
- v. Crystal Jade Kitchen, 3 Temasek Boulevard, Suntec City Mall, #B1-112, Singapore 038983
- vi. Crystal Jade Kitchen, 391 Orchard Rd, Ngee Ann City, #B2- 38, Singapore 238872
- vii. Crystal Jade Kitchen, 4 Tampines Central 5, Tampines Mall, #B1-11, Singapore 529510
- viii. Crystal Jade Kitchen, 3 Gateway Drive, Westgate #04-42, Singapore 608532
- ix. Crystal Jade Kitchen, 68 Orchard Road, Plaza Singapura, #02-32, Singapore 238839
- x. Crystal Jade Kitchen, Zhong Shan Mall, 20, Ah Hood Road,#01-18, Singapore 329984
- xi. Crystal Jade Jiang Nan, 1 HarbourFront Walk, VivoCity, #01-52, Singapore 098585
- xii. Crystal Jade Jiangnan Toa Payoh, Block 470, Toa Payoh Lor 6, #01-70 (opposite HDB Hub)
- xiii. Crystal Jade La Mian Xiao Long Bao, 200 Victoria Street, #B1-04A, Bugis Junction, Singapore 188021
- xiv. Crystal Jade La Mian Xiao Long Bao, 1 Kim Seng Promenade, Great World City, #02-43, Singapore 237994
- xv. Crystal Jade La Mian Xiao Long Bao, 241 Holland Avenue, Holland Village, Singapore 278976
- xvi. Crystal Jade La Mian Xiao Long Bao, 1 Jurong West Central 2, Jurong Point, #03-96, Singapore 648886
- xvii. Crystal Jade La Mian Xiao Long Bao, 391 Orchard Rd, Ngee Ann City, #04-27, Singapore 238872
- 11. Redemption details for item (vii) stated in Clause (8) can be redeemed at the 11 participating Bee Cheng Hiang outlets listed below and redemption process is as follows:
  - To redeem the voucher, Cardmembers must access their saved coupon via the DBS Lifestyle app

- Click "When redeem in store" when they are in the store and ready to redeem their voucher
- Merchant will verify the voucher via the DBS Lifestyle app and administer the redemption (merchant to scan QR code)

Participating Bee Cheng Hiang outlets include:

# i. Serangoon

Address: 1359 - 1363 Serangoon Road S(328241)

Operating Hours: 9.30am - 10.30pm

# ii. New Bridge Road

Address: 189 New Bridge Road S(059422)

Operating Hours: 8am - 11pm

### iii. Pagoda Street

Address: 69 – 71 Pagoda Street S(058228)

Operating Hours: 8am - 10pm

### iv. Ang Mo Kio

Address: Block 702 Ang Mo Kio Ave 8 #01-2525 S(560702)

Operating Hours: 9am - 10pm

#### v. Bedok

Address: Blockk 205 Bedok North St 1#01-369 S(460205)

Operating Hours: 9.30am - 10pm

### vi. Toa Payoh

Address: Blockk 190 Toa Payoh Central #01-566 S(310190)

Operating Hours: 9am – 10pm

### vii. Sims Avenue

Address: 228 Sims Avenue S(387507) Operating Hours: 10am – 10.30pm

# viii. Tanjong Katong

Address: 266 Tanjong Katong S(437053)

Operating Hours: 10am - 10pm

### ix. East Coast

Address: 141 East Coast Road S(428831)

Operating Hours: 10am - 10pm

# x. Geylang

Address: 301 Geylang Road #01-01 S(389341)

Operating Hours: 10am – 10.30pm

# xi. Clementi Central

Address: Block 449 Clementi Ave 3 #01-255 S(120449)

Operating Hours: 10am - 10pm

- 12. Redemption details for item (viii) stated in Clause (8) will be via iTunes account and redemption process is as indicated below:
  - To redeem the iTunes Code, Cardmembers must have an iTunes account.
     Cardmembers can download the iTunes app and set up their account (for new users). Upon sign in, cardmembers will be required to:

- Click on their name
- o Scroll to the bottom and select "Redeem" from the drop-down menu
- o Enter your password again
- o Enter the 16-digit iTunes code indicated on the mobile coupon
- Limited to one S\$5 iTunes Code redemption per transaction.
- 13. Redemption details for items (ix)-(x) stated in Clause (8) can be redeemed at the ORO Redemption Centre and redemption process is as indicated below:
  - Cardmembers must present their voucher at ORO Redemption Centre to exchange for their Gift.

**ORO Redemption Centre Address**: 18 Cross Street #02-25/26, China Square Central, Singapore 048423

**Redemption Hours**: Mon to Fri; 12pm - 8pm / Sat and Sun; 12pm - 4pm (Closed on Public Holidays)

**Tel:** 6225 5918

- Click "When redeem in store" when they are at the redemption centre and ready to redeem their Gift.
- 14. Redemption details for item (xi) stated in Clause (8) will be in the form of cash rebate and redemption process as indicated below:
  - To enjoy the GrabTaxi (GrabPay) cash rebate, Cardmembers must book their taxi rides via GrabTaxi app and use the GrabPay account for payment before 31 March 2016.
  - Cardmembers can download the GrabTaxi app and set up their account (for new users) and key in their DBS/POSB Credit or Debit card number into the 'Payment' tab in the main menu page. Cardmembers can then choose the "CREDIT CARD" option when confirming cab booking in GrabTaxi app.
  - Cash rebate to be awarded is based on the total amount spent via GrabTaxi
    GrabPay's account from 8 January 2016 to 31 March 2016. The cash rebate will be
    credited to Cardmember's registered card account by 30 April 2016 and the cash
    rebate will be capped at \$\$50; regardless of the number of rides.
- 15. Redemption details for items (xii)-(xiii) stated in Clause (8) will be credited into the Cardmember's AirAsia BIG Member account by 30 April 2016:
  - Cardmembers will be required to register their particulars (i.e. Full Name, Contact Number, 10-digit BIG Member ID and 15/16 digit DBS/POSB Credit/Debit Card Number) before 22 Feb 2015. To register, Cardmembers is required to submit their particulars via the registration link listed on the prize voucher via the DBS Lifestyle app. Forms with incorrect/missing information will not be processed.
  - 100,000 / 200,000 BIG Points will be credited to the Cardmember's AirAsia BIG Member Account and is valid for 3 years from the date of issuance.
  - Information and points required for the listed destinations does not take into consideration airport tax and is accurate as of 9 December 2015; subject to change without prior notice.
- 16. Redemption details for items (xiv)-(xv) stated in Clause (8) will be credited into the Cardmember's registered credit/debit card by 31 April 2016:
  - Cardmembers will be required to register their particulars (i.e. Full Name, Contact Number, and 15/16 digit DBS/POSB Credit/Debit Card Number) before 22 Feb 2015.

- To register, Cardmembers is required to submit their particulars via the registration link listed on the prize voucher via the DBS Lifestyle app.
- Forms with incorrect/missing information will not be processed.
- 17. All Gifts not collected/redeemed before the expiry date as indicated in the mobile coupon will be forfeited. Other merchant terms and conditions apply, please check details on the mobile coupon.

# <u>General</u>

- 18. In the event the Cardmember does not meet the Qualifying Spend, DBS/POSB reserves the right to charge the full retail value of the Gift redeemed to the Cardmember's credit/debit card without prior notice.
- 19. DBS makes no representation to the quality or performance of the goods and services provided by the merchants/ partners/ vendors in connection with the CNY Promotion.
- 20. DBS' decision on all matters relating to the CNY Promotion shall be final. No correspondence or claims will be entertained.
- 21. DBS may vary these Terms and Conditions or suspend or terminate the Promotion without any notice or liability to any party.
- 22. The Cardmembers consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of the Cardmembers' personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on www.dbs.com/privacy.

# **General Promotions Terms & Conditions**

- 1. Full payment must be charged to a DBS/POSB Credit or Debit Card.
- 2. Promotions are not valid with other on-going promotions, discounts, offers, vouchers, rebates or privileges.
- 3. Gifts, purchase-with-purchase items and other privileges are limited to one per customer and on a while-stocks-last basis, unless otherwise stated.
- 4. DBS and its merchants reserve the right to replace the gift/complimentary item (with an item of similar value) if it is unavailable at the time of purchase/ confirmation of order, where applicable.
- 5. All prices are quoted in Singapore dollars, unless otherwise stated.
- 6. Merchants' terms and conditions apply. Please check with merchants for details and terms of participation.
- 7. DBS may vary the terms & conditions or discontinue any Promotion/privileges at any time without any notice or liability to any party.
- 8. DBS makes no warranty or representation as to the quality, merchantability or fitness for purpose of the Merchant's goods and services. Any dispute about the same must be resolved directly with the Merchant.
- 9. DBS shall not be liable for any loss, injury, claim or damage suffered or incurred as a result of the use of the Merchant's goods and services or redemption or usage of the gifts.